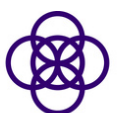


# CLINICAL GOVERNANCE PROGRAM

## CLINICAL GOVERNANCE IMPROVEMENT PLAN

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This template can be used to plan clinical governance improvement activities. (See the Worked Examples document for ideas)






## The Model for Improvement

The Model for Improvement is a proven approach for developing, testing and implementing changes. It consists of the Thinking Part, and the Doing Part.

### The Thinking Part

The three fundamental questions:

|  |              |
|--|--------------|
| <b>Service name:</b>   | <b>Date:</b> |
| <b>1. What are we trying to accomplish?</b>  |              |
| <div><br/>The Goal</div>      |              |
| <b>2. How will we know that a change is an improvement?</b>  |              |
| <div><br/>The Measure</div> |              |
| <b>3. What changes can we make that will results in an improvement?</b>  |              |
| <div><br/>The Idea</div>    |              |

## The Doing Part

Plan, Do, Study, Act




You will have noted your idea/s for testing when you answered the third Fundamental Question. Use this template to test an idea.

| Idea:       |  |
|-------------|--|
| PLAN        | Plan what we will do as a small test of change   |
|             | <div><ul style="list-style-type: none"><li>• What are we going to do?</li><li>• When are we going to do it?</li><li>• Who will do it?</li><li>• Where will it be done?</li><li>• What is our prediction of the idea/test to be carried out?</li><li>• What data will we collect and how?</li></ul></div> <div></div> |
| <div></div> |  |



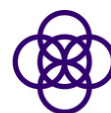
|   |   |
|---|---|
| DO  | Carry out our plan  |
| <ul style="list-style-type: none"><li>• Document the measurable findings</li><li>• Collect data for analysis</li><li>• Document feedback from relevant staff and/or consumers</li></ul> <div>Do</div>   |   |
|   |   |
| STUDY   | Compare data from DO stage to predictions from PLAN stage |
| <ul style="list-style-type: none"><li>• Was the plan executed successfully?</li><li>• Has the test resulted in an improvement? If not, what exactly needs to be changed?</li><li>• Can this concept be tested on a larger scale next?</li><li>• What did we learn?</li></ul> <div>Study</div> |   |
|   |   |



| ACT   | Act on the results |
|---|--------------------|
| <div data-bbox="181 443 815 515"><ul style="list-style-type: none"><li>• What changes do we need to make next?</li><li>• When will we carry out our next PDSA cycle?</li></ul></div> <div data-bbox="1238 387 1398 562"></div> |                    |
|   |                    |

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