



HEALTH
ROUNDTABLE

Health Roundtable Mental Health Program



Acknowledgement

I respectfully acknowledge the traditional custodians of the lands on which we meet today.

I pay my respect to any First Nations People here today.



Honour Code

Members agree not to distribute Health Roundtable Data or reports identifying any member to non-members without the unanimous consent of all those identified, unless required by law.

Members shall not criticise the performance of other member hospitals or use any information to the detriment of a fellow member.



Agenda

- Introductions
- Background on Health Roundtable
- Demonstration of new platform specific to Mental Health
- Discuss how to integrate the data into routine reporting
- Consider opportunities to connect with other sites with similar challenges
- Calendar for Mental Health 2025

About the Health Roundtable



25+ Years



Not for profit



200+ hospitals



Member driven



Data & analytics



Benchmarking
for improvement



Shared
innovations



Collaboration

Meet the team



Therese Cotter

**Strategic Health Partner, Tasmania
and Victoria**

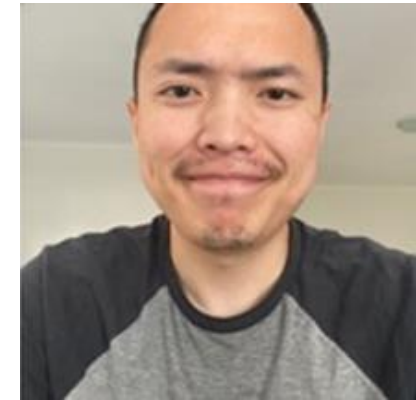
Therese.Cotter@healthroundtable.org



Kirsten Gibson

Program Manager

Kirsten.Gibson@healthroundtable.org



Nick Wei

Analytics Lead

Nick.wei@healthroundtable.org

What's available on the Platform



Analytics: Insights,
Programs, Reports



Simplified data
submission tool



Enhanced security
and single sign on



Innovations library



Fact sheets, updated
methodologies and
user guides



Enhanced events
portal

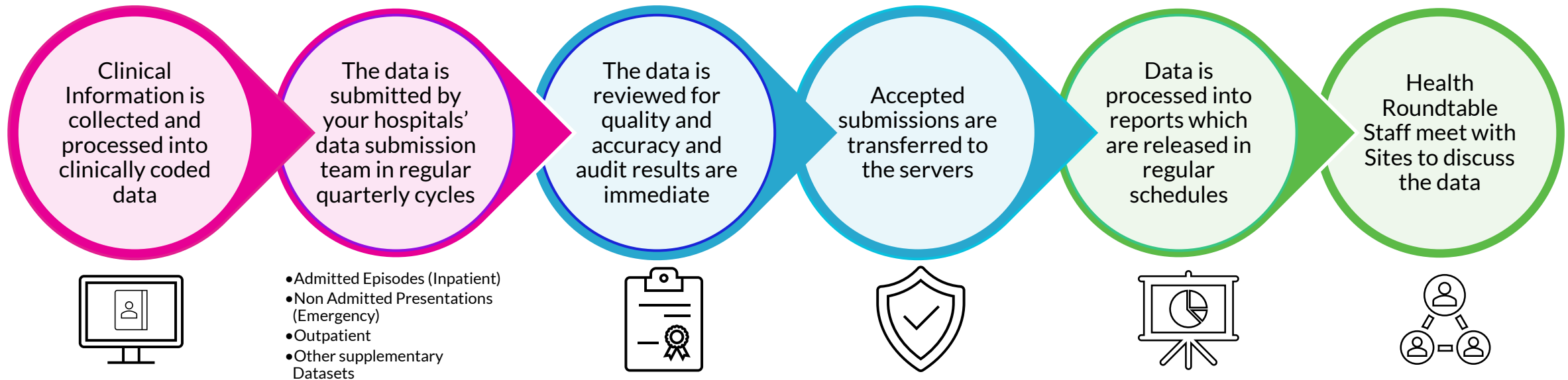


Member discussion
boards



Website search
function

Data lifecycle



Mental Health Program

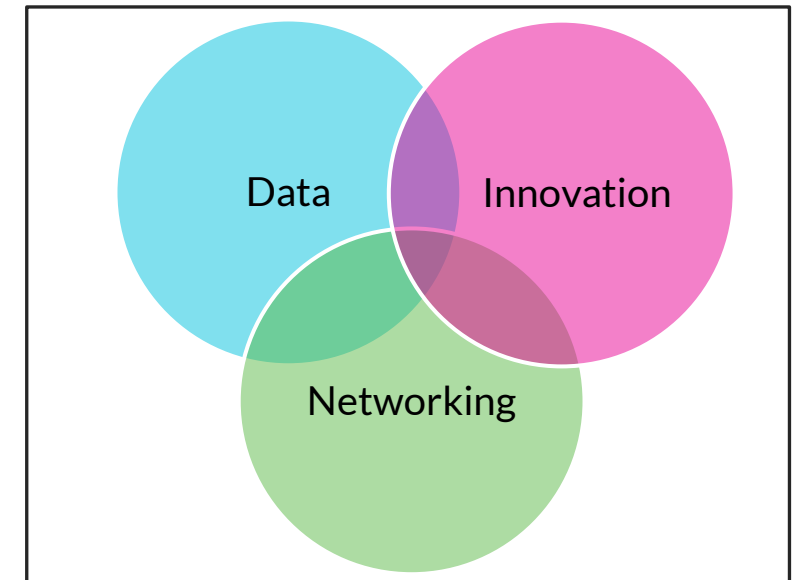
Aim of the Group:

The Health Roundtable Mental Health Program aims to improve the access, safety and quality and flow through mental health services for all consumers through detailed data analysis measures focusing on Emergency, Inpatient and Community care settings.

Benchmarked reporting identifies your site's strengths and challenges, while the sharing of ideas between the group provides evidenced-based assistance available to all.

Performs three main roles:

1. Clinical benchmarking to assist hospitals in monitoring the safety, quality and efficiency of services
2. Innovation sharing between hospitals
3. Networking between intrastate, interstate and international peers



Mental Health Program

The Mental Health Program aims to improve the access, safety and quality and flow through mental health services for all consumers through detailed data analysis measures focusing on Emergency, Inpatient and Community care settings.

- Improve care delivery for mental health consumers by understanding patterns of care in the ED, Inpatient and Community settings
- Reduce ED length of stay and avoidable mental health admissions / readmissions
- Identify trends and outcomes of care
- Analysis of Inpatient Mental Health Phase of Care and HoNOS clinical outcome measures will be developed through the Advisory Group.

- ✓ Emergency Department (ED) analysis of access targets, length of stay, high intensity users and representations
- ✓ Inpatient episode analysis
- ✓ Average length of stay and long stay patients

- ✓ Seclusion data
- ✓ 7 day pre/post admission community mental health contact data
- ✓ 28 Day Unplanned Readmission

Mental Health Program Liaison

- **Primary point of contact** between your hospital and Health Roundtable
- **Action all communications** for the Mental Health Program
- **Engagement within your site**
- **Distribute invitations** to forums
- **Oversee the submission** of an Innovation Presentation
- **Champion the use of Health Roundtable reporting** at your site

Program Advisory Group

Invitation for nominations from the membership

The commitment is for two 60min webinars scheduled over 12 months.

The purpose is to advise Health Roundtable on:

- ☐ Current challenges and what might be useful content for our Program membership
- ☐ Steer Health Roundtable's reporting to ensure we meet member needs
- ☐ Determine themes and topics for events



Please let me know during the webinar or by email

Who from my hospital should have access?

Suggested access to the Health Roundtable Insights reporting includes:

- Clinical Leadership
- Service-level leadership
- Patient Flow team
- Quality & Safety team
- Project Managers
- Researchers
- Data hounds, Innovators and Early Adopters

There is no limit to the number of users at each site and you can request to add and remove users anytime.

What's next for Mental Health Program



Honos data and restraint capture

- Plan is to test with 5 sites whether they can send us HONOS admission and discharge scores and your restraint data
- Understand what and how data is submitted for restraint
- How do you define restraint?
- How often is restraint data reported?
- Based on the results, a development plan will be formulated

Community Indicators

- 7 day community contact prior to admission and Community contact post discharge within 7 days were removed
- As part of the new platform release continuing to prioritise data quality improvements and focus on data linkage – outpatient, community and emergency department
- Data linkage between outpatient and inpatient needs further investigation to confirm the tables applicable to the data set
- Confirm the data linkage method is applicable to most hospitals
- We will bring results to the advisory group to seek advice on best way forward to restore these indicators

Upcoming Health Roundtable Events



Calendar Year - 2025 Events

- 5 March – Mental Health Innovation Sharing Webinar

Topics include:

- Leadership capacity building
 - Review of the triage system
 - Change of nursing practice to team based on an acute psychiatric ward
 - Building a comprehensive directory of non-government mental health services
- 12 June – 30th Anniversary Innovation Showcase – Sydney
 - Second half of 2025– Second Mental Health Innovation Sharing Webinar

Mental Health Masterclasses

- Jurisdictional-based events during FY25
- **Purpose:** Increase data literacy within your team and extract greater return on investment from Program membership
- **Format:** Half day aligning with host site's availability and preference
- **Agenda:**
 - Outline of Health Roundtable reporting suite
 - Exploration of your hospital's pressure points – ED, patient flow
 - Deep dive into your site's benchmarked performance across mental health
 - Insights into opportunities for improvement and ideas from other members
 - Scenario-based application of learnings
 - Certification of attendees

3 Training Offerings

- Certified user
- Expert user
- Program masterclass

Please contact Kirsten for more information
Kirsten.gibson@healthroundtable.org



Health Roundtable's 30th Anniversary Innovation Showcase

Raise the profile of your hospital's innovative flair and share the learnings from service improvements at the **2025 Health Roundtable Innovation Showcase**.

Be inspired by innovative service improvements from across Australia and Aotearoa New Zealand on **Thursday 12 June 2025** at the Doltone House in Sydney.

Be part of Health Roundtable's 30th birthday celebrations!

The 2025 themes for innovations are about improving:

- **Patient Access**
- **Safety & Quality**
- **Financial Sustainability**
- **Environmental Sustainability**
- **Wildcard**

All are welcome to join us for **Dinner with Presenters** on Wednesday evening before the Showcase



Date -	Thursday 12 June 2025	
Venue -	Doltone House, Elizabeth St, Sydney	
Cost -	Showcase + workshop	\$425
	Showcase dinner	\$110 (free to presenters)

Next Steps

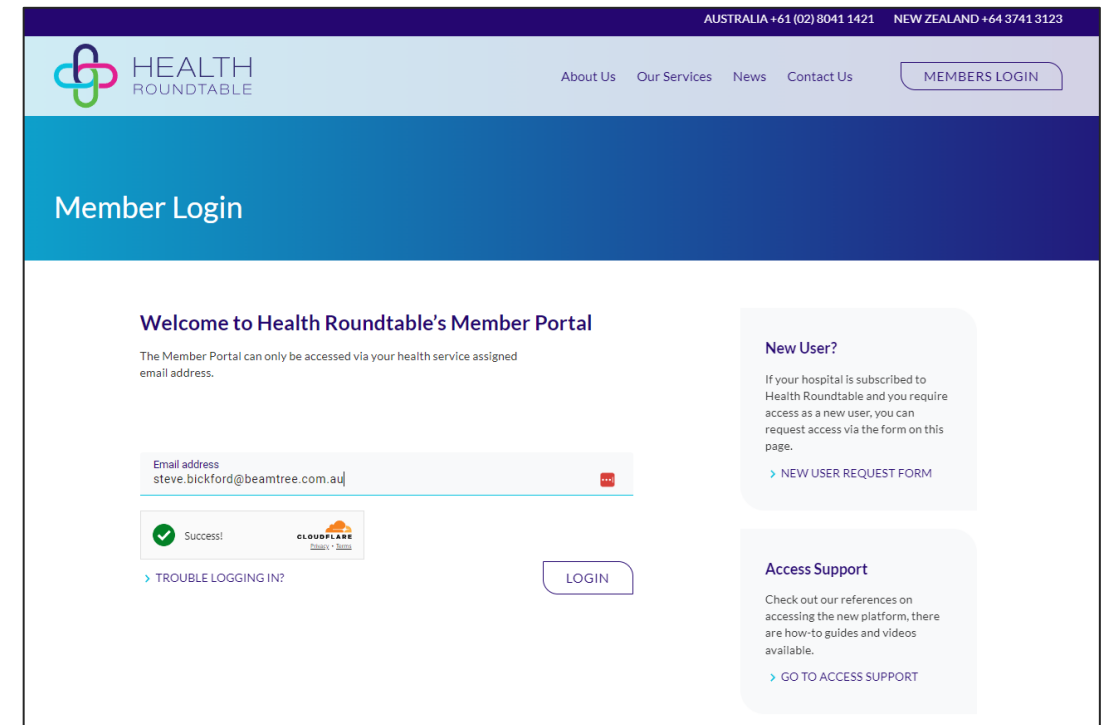
- Log in to the Mental Health module
- Attend the online webinar 5 March
- Reach out to Kirsten if you wish to join the Advisory Group
- Consider how to build this data into routine governance structures
- Be curious about what you find!

How do I access Health Roundtable reports?

To access the Health Roundtable platform:

- Each Insights user at your site must be initially approved by your local Hospital Access Approver
- There is no limit to the number of users at each site
- Access Insights support provided at contact@healthroundtable.org
- Short video that will step you through the first login process [Health Roundtable user video – steps to register for the platform on Vimeo](#)
- [Overview of the Health Roundtable Platform on Vimeo](#)

<https://platform.healthroundtable.org/>



The screenshot shows the 'Member Login' page of the Health Roundtable platform. At the top, there is a navigation bar with the Health Roundtable logo, contact numbers for Australia (+61 (02) 8041 1421) and New Zealand (+64 3741 3123), and links for 'About Us', 'Our Services', 'News', 'Contact Us', and a 'MEMBERS LOGIN' button. The main heading is 'Member Login'. Below this, a 'Welcome to Health Roundtable's Member Portal' message states that access is via a health service assigned email address. A login form contains an email address field with 'steve.bickford@beamtree.com.au' and a 'LOGIN' button. A success message from Cloudflare is visible. On the right, there are two sidebars: 'New User?' with a link to a 'NEW USER REQUEST FORM' and 'Access Support' with a link to 'GO TO ACCESS SUPPORT'.

Any Questions?





Thank you

healthroundtable.org

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